

# THE REFRESHMENT ROOMS

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## **Refreshment Rooms Policy 2021**

**Please note, all bookings are for dining only, drinks only tables are on a first come first served basis and are not pre-bookable.**

**When booking tables online, your reservation is not confirmed automatically. (pending)**

**A table is only confirmed when you have received a valid SMS/Email confirmation, and/or have received a phone call confirmation from a member of staff.**

**All tables must be vacated 1 hour and 45 minutes after the original booking time.**

**A face covering must be worn when entering the restaurant unless a valid exemption is displayed.**

**Rule of 6 (two households) still applies outdoors. Guests must remain seated where possible, unless using the facilities**

**No smoking in the garden areas at tables or under cover.**

**One person in each facility - please use main entrance to access from the garden and follow our one way system.**

**All guests over the age of 16 must either 'Check In' via the NHS track and trace app, or provide a name and contact number on our forms presented to you on arrival.**

**Failure to do so can result in entry being refused.**

**Please check the box to acknowledge that you have read and understand our policy.**